

ACA Announcement

Dear All,

Posted to the ACA website: 3/13/2020

Please kindly take note of this distinction- Due to Italy closing its borders, it was a necessity for ACA to evacuate our students from Italy . No other country (where we have a program) has officially closed their borders as of today. Thus the call for all students to return home does NOT fall under our evacuation protocol.

Government issued mandates are unpredictable and are quickly affecting the possibility of returning home earlier. ACA wants all students to come home, as we do not want any students to be left behind. To ease the extra costs of a sudden return home, ACA is committed to fully reimbursing the adjustment fees tied to a preexisting flight itinerary (made for return at the end of the program), OR reimbursing up to 30% of the cost of a completely new ticket.

All students were already expected to have covered the costs for their return ticket home at the end of the academic year. Therefore, ACA is not covering for that cost, but with the extra cost due to the sudden call to return home.

Our students safety and well-being is our top priority, and under the current circumstances and uncertainty of borders closing, we see no other option but to call all students to return home. ACA will not be responsible for any student choosing otherwise. All the remaining ACA programs are closed for the rest of the academic year 2019-2020.

Before making adjustments to your flight back home, please read [this article](#).

Pay special attention to the specific quotes below from the CNN article:

"Travelers returning from impacted countries after the new restrictions are implemented on Friday must arrive through 13 US airports set up for enhanced screening."

"These arriving travelers will be asked to self-quarantine for 14 days, Vice President Mike Pence said on CNN's New Day on Thursday."

"Customers can change their travel plans to a flight of equal or lesser value for up to 12 months from the original ticket issue, free of charge, a United Airlines spokesperson tells CNN."

"KLM has extended a flexible, no-penalty change policy for tickets issued on or before March 31, 2020, and valid for travel between March 4 and May 31, regardless of the destination."

IMPORTANT: Students returning from all programs abroad have to self-quarantine as soon as they arrive home.

God is a master at miracles and we are sure each student, traveling home at this time, will be accompanied by a host of angels. We are praying for all our students and appreciate your prayers too.

-ACA